



SEIFYFU YESUF

IT & Digital Learning Officer

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PROFESSIONAL SUMMARY

Dynamic and highly skilled **IT Support & Digital Learning Officer** with over **12 years** of hands-on experience in educational technology, IT support, and digital transformation. Expert in managing complex school-based IT systems, implementing e-learning solutions, and leading digital literacy initiatives. Proven track record of ensuring reliable network infrastructure, optimizing technology for teaching and learning, and training staff to integrate digital tools effectively. Recognized for strong troubleshooting, project management, and a passion for empowering educators and students through technology.

EDUCATION

- MSc in Computer Science**
Bahir Dar University, Ethiopia
Graduated: 14 March 2019
- BSc in Computer Science**
Mekelle University, Ethiopia
Graduated: 6 July 2012
- Higher Diploma for Teacher Educators**
Asosa University, Ethiopia
Graduated: 20 Feb 2020

CERTIFICATIONS

- CCNA (Routing & Switching)** — Cisco
- CCNA 301: Network Fundamentals** — Cisco
- Fortinet Certified in Cybersecurity**
- Windows Server & Active Directory** — Microsoft
- Instant Network School Coach** — AMREF Health Africa
- ViewSonic IT Certificate**
- Computer Hardware & Maintenance** — Cisco
- Security Threat Landscape** —

WORK EXPERIENCE

IT Support & Digital Learning Officer

Education Development Trust
June 2026 – Present | Addis Ababa, Ethiopia

- Provide comprehensive IT support, ensuring seamless technology integration and minimal downtime.
- Lead digital learning initiatives, develop e-learning resources, and support effective digital tool adoption.
- Maintain and troubleshoot network infrastructure, servers, and user devices, emphasizing security and reliability.
- Design and test backup/disaster recovery strategies; ensure data integrity and compliance.
- Coordinate and deliver IT training for educators and admin staff.
- Oversee IT asset inventory, procurement, and vendor management.
- Analyze technical needs, propose, and implement new systems to support educational goals.

Instant Network School Coach

AMREF Health Africa
April 2025 – June 2026 | Bahir Dar, Ethiopia

- Installed, configured, and maintained school servers (DNS, DHCP, Active Directory).
- Provided daily IT support to teachers, students, and staff.
- Managed computer lab infrastructure and internet connectivity.
- Configured NAS backup systems and performed data backup tests.
- Supported disaster recovery planning and data integrity.

- Cybercrime Awareness and Prevention
- Internet of Things (IoT)
- Data Analytics Fundamentals (SAS, SPSS, WEKA)
- Diploma in Human Resource Management
- Child Protection & Safeguarding — TES

KEY SKILLS

- IT Support & Helpdesk Management
- Digital Learning & E-Learning Implementation
- Network Administration (LAN, WAN, Wi-Fi)
- Server & Active Directory Management
- Printer, Copier, & Device Maintenance
- Backup & Disaster Recovery Solutions
- IT Asset Inventory & Management
- Cybersecurity Fundamentals
- Educational Technology Integration
- STEAM & Robotics Support
- Data Analytics & Reporting (SAS, SPSS, WEKA)

WORK EXPERIENCE

IT Support Specialist

Lebawi International School

Aug 2023 – June 2024 | Addis Ababa, Ethiopia

- Installed and configured servers and managed backup systems.
- Optimized network/server performance and managed virtual machines.
- Supported disaster recovery planning and data integrity.

Assistant IT Coordinator

Swedish Community School

Aug 2023 – June 2024 | Addis Ababa, Ethiopia

- Provided technical support for hardware, software, and networking.
- Managed routers, switches, firewalls, and security systems.
- Oversaw Google Workspace, Office365, and ERP tools.

IT Expert

Efoy ICT and Security Solution

March 2023 – Aug 2023 | Addis Ababa, Ethiopia

- Assessed and consolidated information systems.
- Installed and managed data networks for reliability.
- Customized software tools for diverse divisions.

IT Support

Zulfitech Computer Solution

Dec 2021 – May 2023 | Asosa, Ethiopia

- Ensured security/privacy of networks.
- Provided user orientation and planned system upgrades.

Assistant IT Manager

Pharo Foundation

Nov 2020 – Dec 2021 | Asosa, Ethiopia

- Configured Fortinet firewalls & managed server workstations.
- Supported end-users and maintained IT asset inventory.
- Fortinet platforms.

KEY SKILLS - Google Workspace & Microsoft Office 365 - ERP Customization & Implementation - Project Management & Team Leadership - Training & Digital Literacy Development - Vendor Coordination & Equipment Procurement	WORK EXPERIENCE Lecturer – Computer Science <i>Asosa University</i> <i>Oct 2013 – Nov 2020 Asosa, Ethiopia</i> - Delivered lectures and practical sessions. - Trained 500+ teachers in E-learning platforms. ICT Trainer <i>Asosa Polytechnic College</i> <i>Oct 2012 – Oct 2013 Asosa, Ethiopia</i> - Created and delivered ICT training programs. - Supported ERP and IT lab development.
LANGUAGES - Amharic (Native) - English (Fluent)	ACHIEVEMENTS & PROJECTS - Trained over 500 teachers in E-Learning platforms. - Developed ticketing and library systems for Kelem International School.
PROFESSIONAL COMPETENCIES - Strategic Planning & IT Project Management - Leadership & Team Coordination - Strong Troubleshooting & Problem-Solving - Report & Proposal Writing - Effective Communication - Consulting for Business & Educational Growth - Data Protection & Privacy Compliance	- Certified for E-Learning development at Asosa University. - Led digital transformation and IT support at multiple institutions. - Published research on NLP and Hadoop Hive optimization. REFERENCES Abduselam Dagnaw Finance Manager, International Organization for Migration abduselamdagnaw@gmail.com +251 911 065 622 Sefiw Yirdaw Education Coordinator, World Vision sefiwyirdaw@gmail.com Abraham Zeleke HR Manager, Inkomoko abrahamzeleke3008@gmail.com +251 947 671 745, +251 911 431 014